

**Contact:**

Mr. Edward R. Marasco  
Vice President of Business Development  
Quick Med Claims  
(800) 901-1155  
emarasco@quickmedclaims.com

**Quick Med Claims Champions the Benefits of Patient Satisfaction Surveys**

Pittsburgh (*July 1<sup>st</sup>, 2010*) — **Quick Med Claims (QMC)** recently invited a number of EMS leaders from western Pennsylvania to participate in a session to learn more about patient satisfaction survey tools. “Patient satisfaction is an important element of providing quality medical transportation services,” says Michael Lewis, President of **QMC**. “We are pleased to be working with our Clients and other area providers to pursue excellence in this area.” **QMC** leadership worked with The **EMS Survey Team** to host two luncheons with local EMS Services at the **QMC** offices in Pleasant Hills, Pa. Bill Gebhard from **EMS Survey Team** was on hand to discuss the benefits of their patient satisfaction surveys. By having the data available, leadership can assess performance of the organization over time. The unique feature of these surveys is that local EMS agencies are able to be benchmarked at a national level.

Mr. Gebhard gave a presentation and answered questions from attendees. The sessions were very well received by the parties in attendance. “We are very excited to be able to work with providers to make **EMS Survey Team** available” indicated Ed Marasco, Vice President of Business Development at **QMC**. For more information about **EMS Survey Team**, interested organizations can contact **QMC** directly or visit the **QMC** web site at [www.quickmedclaims.com](http://www.quickmedclaims.com).

**About Quick Med Claims**

Quick Med Claims is a national leader in emergency transportation billing and consulting. In addition to emergency transportation billing, the company offers accounts receivable management, reimbursement consulting, and professional services. Quick Med Claims offers a full range of services to help you navigate the complex rules and processes associated with transportation medical billing. The company is headquartered in Pittsburgh, Pa. For more information, visit the QMC web site at [www.quickmedclaims.com](http://www.quickmedclaims.com).

—end—