

QMC is committed to providing the services necessary to obtain maximum reimbursement for emergency medical transportation providers in a manner that is strictly compliant with all applicable local, state and federal regulations. QMC will provide the following services for the Partner organization.

Insurance Verification: QMC personnel assigned to the Client organization will work closely with their personnel to obtain and verify applicable patient insurance information.

Claims Processing: QMC personnel will process all claims in the most efficient manner possible. Each claim will be handled in accordance with agreed upon protocols to ensure that the philosophy of the Client organization is the guiding force in the process.

Accounts Receivable Management: QMC will provide active accounts receivable management services to ensure that all opportunities for third party reimbursement are exhausted in a timely manner. QMC personnel will serve as the primary interface with patients for all interactions.

Performance Reports: QMC personnel can provide both a standard and custom set of reports for the Client organization. Custom reports can be provided on a regular basis as determined by the Client organization.

Review and Appeals: QMC personnel will work closely with Client organization personnel to pursue additional review and appeal of claims when appropriate. QMC has extensive experience in this area.

Support with Software Integration: QMC personnel will work with the Client organization personnel to explore and pursue software integration opportunities on mutually agreeable terms throughout the course of the relationship.

QMC is exceptionally qualified to support medical transportation organizations due to our extensive experience in providing medical transportation billing and reimbursement services.

QMC leadership will review the performance against these benchmarks with client leadership on a recurring basis to ensure that the expectations are being met and to identify opportunities for improvement.

The QMC philosophy recognizes that the staff are critical to the success of our business and ultimately to the success of our clients. Each client organization will benefit from the talent, training and expertise of our reimbursement team.

